

From the Families of our Clients

Thank you so much for providing our family with peace of mind, and my mother with renewed independence. Your services and care helped us through my Mother's accident recovery with ease. I would not hesitate to recommend your exemplary services. Thank you!

Kathryn M. New Carlisle, OH

Dear Golden Heart Team:

Bob and I are pleased to write this letter of recommendation for Golden Heart Senior Care. Bob has been receiving services from Golden Heart Senior Care since October of 2011 and we are both very pleased with the caregiving. The caregivers from Golden Heart Senior Care are knowledgeable and compassionate. The management team at Golden Heart Senior Care has made great efforts to develop a consistent caregiver team for Bob and eliminate any staff turnovers or missed assignments. Our caregiving team assists with household chores, grocery shopping, meal preparation, transportation to doctor appointments, and personal care. Anything that needs to be done, the caregivers do not hesitate to do.

We have developed a friendship with our caregiving team, receive excellent care, and would feel confident in referring Golden Heart Senior Care to anyone who needs companion care or personal care for a loved one in their home.

Sincerely, Bob and Patty A. Centerville, OH

While recovering from surgery after a fall, our mom was told by her doctors and therapists that her life would be forever changed. As family members, we knew our lives were going to be changed too.

Mom wanted to return to the home and the neighborhood where she has lived for over fifty years. We, her children, wanted to help with her care but were concerned about her safety, personal care and transportation now that she could no longer drive.

As we were debating what to do, a family friend suggested calling Sherri at Golden Heart Senior Care. After meeting with Sherri to discuss our situation, we were greatly relieved to find Golden Heart to be experienced, professional and willing to provide a great solution to the dilemma we faced regarding mom's care.

Mom has made good progress in her recovery and is adjusting well to her new lifestyle thanks to two wonderful caregivers. Golden Heart Senior Care has exceeded our expectations by providing us with a flexible plan, excellent communication, and an abundance of patience and kindness.

Jane C. Miamisburg, OH



More on back



Golden Heart is terrific to work with and their teams of caregivers are all qualified folks who are training to be nurses, or have been nurses. I would definitely trust them, and you can rely on them to totally take care of your parents.

I have used other home care agencies in the past, but Julie and team were the most professional and well-trained. Miss them, as they have become like family and my mother loved all of them. I just can't say enough about the care that she received from them. I strongly recommend.

Sincerely, Mary Ann R., Dayton, OH

As you are aware, it has been several weeks since my mother was released from a Rehab Center in Miamisburg where she was recovering from hip surgery. I must admit that we were somewhat concerned about her returning home. At 84 we were not sure if she could continue to recover and maintain the lifestyle she had prior to the accident. We also knew that she desperately wanted to be back in her home of 50 years.

Because of Golden Heart Senior Care we were able to confront and solve this dilemma and we are happy to report that our mother is doing well at home. The Golden Heart Team helped us to make this happen and I would recommend your company and services to anyone facing a similar situation.

First let me thank the Golden Heart management team for their guidance and professional help. Golden Heart was at the Rehab Center prior to Mom's release and not only helped us with the in home program but also helped us with the transition. With their help we were able to start this transition several weeks prior to her coming home. This made the process less stressful for my mother and more efficient for the whole family. Most important, Mom got to meet her new care takers early and was able to get comfortable with them prior to coming home. The Golden Heart team has also been with us every step of the way to make adjustments and help us solve a multitude of problems.

Second, I would also like to express our appreciation to our in home companions Melissa and Mary. Both are compassionate and caring people who have become good friends to my Mom. Our anticipation was that my Mom would be negative towards this type of help but somehow they were both able to win her over. Both Melissa and Mary are timely, organized and able to work with the family to handle issues.

The results to date have been excellent and I would recommend the Golden Heart Team to anyone pursuing in-home care. We looked at several companies providing this type of care and we are glad we chose Golden Heart Senior Care.

Again, thanks for your professional help and feel free to pass this letter on to others who are making similar decisions.

Steve B. Miamisburg, OH



Call Us Today for a No Charge In-Home Visit

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Cincinnati – 513-445-9424

www.GoldenHeartOhio.com