



## Why Golden Heart Senior Care?

The following is a brief list of the reasons why we believe we are the best senior care agency in Southwestern Ohio. Once you have a chance to get to know us, we hope that you will agree.

1. We understand the position you're in. Our owner and management staff have all been in the situation of caring for an aging loved one who needs aid from a loving and compassionate person. That's why we're in this!
2. Our caregivers are carefully screened to find the right mix of skills, compassion, honesty and reliability. In addition, all caregivers are background and drug screened prior to joining our staff.
3. We are a company built on honesty and integrity. Our caregivers are bonded and insured and our company employs professional experienced managers in senior care. We carry corporate general liability insurance and are an accredited Better Business Bureau (BBB) member. We want you to be comfortable with our caregiver in your home.
4. Our caregivers are experienced and trained. We employ a licensed nurse and several CNAs and STNAs. All of our caregivers are trained using the Institute for Professional Care Education curriculum. Some caregivers have completed intense training in End of Life, Early Stage Alzheimer Care and Client Focused Communication Skills. (Please see IPCed.com for additional training specialties).
5. We expect our care to be as good as a close family member. We provide 24/7 family and client communication, field inspect our caregivers and frequently review their level of care with our clients and their family members. Our Executive Director is available to act as a resource center for assistance with other needs such as: assisted living, home healthcare, durable medical equipment, home modifications and more.
6. We strive to be easy to work with. We help with paperwork required by Long Term Care Insurance, we don't require a service deposit nor do we have long-term contracts. We know you have plenty on your plate; we strive to make your life easier.
7. Finally, Golden Heart Senior Care is not the biggest home care agency in town. We believe that our size allows our managers and owner to be closer to each client and caregiver. We utilize hands-on management that delivers the best in senior care. Please feel free to visit our website or ask us for family testimonials.

Thank you for considering Golden Heart Senior Care. Please let us know how we can help!

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